

User manual

For Elitac Tactile Display (CM1608)
Part 3 of 3

This manual describes the specific use of the Elitac Tactile Display you acquired. It is part of a suit of three manuals:

Part 1 – it describes the general use of Elitac Tactile Displays

Part 2 – describes the software to be used with Elitac Tactile Displays

Part 3 – this manual

Manual for Tactile Display: CM1608XXXX
Firmware version: TacOS_V2.0 and newer

Manual Version: 3.3
Date: December 2017

Technical inquiries: Bram Bicknese
support@elitac.nl

Business inquiries: Merijn Klarenbeek
m.klarenbeek@elitac.nl

Elitac B.V.
info@elitac.nl
Amsterdamsestraatweg 285
3551CE Utrecht
The Netherlands

KvK nr. 56506597
BTW nr. NL 852160033B01

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Installation and instructions for use

This manual describes how to use the Tactile Display and how to control it.

Consult the Tactile Display Manual for information on:

- General information on Tactile Displays
- How to control the hardware using our software (for different platforms)
- Maintenance
- Storage and Transport
- Troubleshoot, Technical Support and Customer support

Manual

All users should read this manual completely. More experienced users can go directly to the sections of the information they need.

Improvements and changes to this manual necessitated by typographical errors, inaccuracies of current information, or improvements to programs/equipment may be made by Elitac B.V. at any time and without notice. Elitac B.V. gives no guarantees regarding to typographical errors in this document.

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Attention

- Read this manual before using the Elitac Tactile Display.
- The Elitac Tactile Display consists of original parts and accessories, which may only be used in the combinations as described in this manual.

Symbols



Warning! Read instructions for use



Batch number



Manufacturer



Read instructions for use

1. IMPORTANT INFORMATION

1.1. Warranty

Elitac hardware is purchased for evaluation purposes. There are no warranties inhibited in the sale. Technical support is available at cost price. SLA and/or custom work can be agreed separately, upon request.

1.2. Safety instructions

GENERAL NOTES

- THIS MANUAL FORMS AN INTEGRAL PART OF THE ELITAC TACTILE DISPLAY. IT MUST BE KEPT CLOSE TO THE DEVICE AND IN READINESS WHENEVER REQUIRED. PRECISE OBSERVANCE OF THESE INSTRUCTIONS IS TO ENSURE THE SAFE AND EFFICIENT USE OF THE DEVICE AND ITS COMPONENTS;
- USE ONLY ORIGINAL ACCESSORIES (USB-CABLE, TEXTILES) WHICH HAVE BEEN PROVIDED BY THE MANUFACTURER. FAILURE TO DO SO MAY CAUSE DAMAGE, INJURIES OR LOSS OF PERFORMANCE AND WILL VOID THE WARRANTY;
- WEAR THE TACTORS CLOSELY TO THE SKIN FOR OPTIMAL EXPERIENCE AND VIBRATION TRANSMISSION.
- THERE SHOULD NOT BE MORE THAN 1 LAYER OF THIN CLOTHING (E.G. A T-SHIRT) BETWEEN THE SKIN AND THE TACTOR, IN ORDER TO GET A LOCALISED FEELING.
- ALWAYS ATTACH THE TACTOR STRING TO AN ELASTIC FABRIC SO THAT THE ELECTRONICS ARE PRESSED TO THE SKIN.
- WHEN YOU WANT TO CREATE A SPATIAL CONFIGURATION OF TACTORS, MAKE SURE THAT THE TACTORS ARE NOT POSITIONED DIRECTLY OVER LARGE BONES NEAR THE SURFACE OF THE SKIN, BECAUSE THIS WILL MAKE THE SENSATION LESS LOCALISED AND POSSIBLY GENERATE NOISE. FOR THE SAME REASONS DO NOT COVER THE DISPLAY DIRECTLY WITH STIFF MATERIALS.

CAUTIONS

CAUTIONS INDICATE INFORMATION WHICH, IF NOT OBSERVED, COULD RESULT IN DAMAGE TO THE EQUIPMENT;

- DO NOT EXPOSE THE TACTILE DISPLAY (NOR DEVICE, TEXTILES, TACTORS OR USB-CABLE) TO EXTREME TEMPERATURES OR OPEN FIRE. USE THE DEVICE IN AMBIENT TEMPERATURES BETWEEN +10° CELSIUS AND +60° CELSIUS (50 ° FAHRENHEIT TO 140 ° FAHRENHEIT);
- DO NOT EXPOSE THE TACTILE DISPLAY TO EXCESSIVE FORCES, FOR EXAMPLE CAUSED BY FALL, SHOCK OR IMPACT;
- DO NOT OVER STRETCH THE CABLES OF THE TACTILE DISPLAY, AS IT MAY CAUSE DAMAGE TO THE CABLE OR TACTORS;
- DO NOT SUBMERGE THE CONTROL MODULE, TACTOR OR USB-CABLE IN LIQUID OF ANY KIND. CHAPTER 5 GIVES INSTRUCTIONS ON HOW TO CLEAN THE DEVICE AND ACCESSORIES SAFELY;
- DO NOT SPRAY CLEANING FLUIDS DIRECTLY ONTO THE DEVICE;
- BEFORE CONNECTING THE TACTILE DISPLAY TO THE ELECTRICAL OUTLET: CHECK IF THE CONTROL MODULE, TACTORS OR USB-CABLE HAS NO VISIBLE DAMAGE. IF SO; QUIT USING THE PRODUCT AND IMMEDIATELY CONTACT ELITAC FOR REPLACEMENT OR REPAIR;
- ALWAYS TRANSPORT AND STORE THE TACTILE DISPLAY, TACTOR STRING, TEXTILES, USB-CABLE AND MANUAL IN THE ORIGINAL PACKAGING TO ENSURE THAT NO DAMAGE TO THE COMPONENTS MAY ARISE DURING TRANSPORTATION AND STORAGE;
- PROTECT THE TEXTILE PARTS AGAINST SHARP OBJECTS OR SHARP NAILS;

WARNINGS

WARNINGS INDICATE INFORMATION WHICH, IF NOT OBSERVED, COULD RESULT IN INJURY OF THE USER, AND POSSIBLY DAMAGE THE DEVICE OR ITS ACCESSORIES.

- ! THE TACTILE DISPLAY IS ONLY INTENDED FOR USE AS IS STATED IN THE MANUAL. ANY OTHER USE, OR USE BEYOND THAT SPECIFIED IN THIS MANUAL IS DEEMED AS INCORRECT USE. THE MANUFACTURER ACCEPTS NO LIABILITY FOR DAMAGE RESULTING FROM INCORRECT USAGE. ALL RISKS ASSOCIATED WITH THE USE OF THE DEVICE ARE BORNE SOLELY BY THE USER;
- ! USE ONLY ORIGINAL ACCESSORIES (USB-CABLE, TEXTILES) WHICH HAVE BEEN PROVIDED BY THE MANUFACTURER. FAILURE TO DO SO MAY CAUSE DAMAGE, INJURIES OR LOSS OF PERFORMANCE AND WILL VOID THE WARRANTY;
- ! TO REDUCE THE RISK OF ELECTRIC SHOCK, THE EQUIPMENT SHOULD ONLY BE CONNECTED TO A GROUNDED POWER SUPPLY;
- ! TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT ATTEMPT TO OPEN THE CONTROL MODULE, TACTOR STRING OR USB-CABLE;
- ! TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT ATTEMPT TO CHARGE THE DEVICE ON 220 AC, WHILE IT IS PLACED IN A TEXTILE AROUND THE BODY;
- ! DO NOT ATTACH AN AC ADAPTER THAT PROVIDES MORE THAN 5V DC, BECAUSE THIS WILL DAMAGE THE CONTROL MODULE.

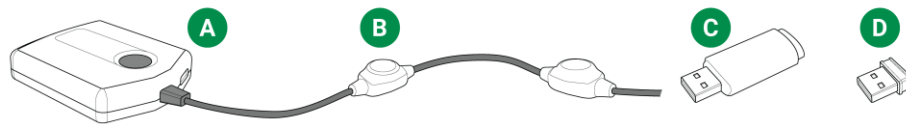
- ! DO NOT CONNECT THE USB CABLE OF THE CONTROL MODULE IF IT IS DAMAGED OR IF IT SHOWS LARGE OPENINGS;
- ! DO NOT EXPOSE THE TACTILE DISPLAY AND ACCESSORIES TO TEMPERATURES OVER +60° CELSIUS (140 ° FAHRENHEIT). THIS COULD LEAD TO DANGEROUS SITUATIONS OR TO EARLY WORN-OUT OF THE TACTILE DISPLAY OR ITS ACCESSORIES;
- ! DO NOT REMOVE ANY STICKERS OR LABELS FROM THE CONTROL MODULE, FACTOR, TEXTILES, OR USB-CABLE. THE WARRANTY IS VOID WHEN LABELS OR STICKERS HAVE BEEN REMOVED BY THE USER;
- ! DO NOT EAT, SWALLOW, DROP, HIT, ABUSE, OPEN, INCINERATE, BURN OR SHORT CIRCUIT THE TACTILE DISPLAY OR ITS COMPONENTS;
- ! IMMEDIATELY STOP USING THE TACTILE DISPLAY AND/OR SUPPLIED ACCESSORIES IF THE HOUSING IS DAMAGED AND/OR WHEN ACCUMULATION OF MOIST CAN BE EXPECTED IN THE DEVICE OR ITS ACCESSORIES;
- ! AVOID THAT THE USB-PORT OF THE TACTILE DISPLAY BECOMES WET OR DAMP;
- ! PROTECT THE TACTILE DISPLAY AND SUPPLIED ACCESSORIES FROM MOISTURE, DIRT AND DUST;
- ! BEFORE CLEANING: DISCONNECT THE TACTILE DISPLAY FROM THE POWER SOURCE (CONNECTED ADAPTER OR COMPUTER);
- ! DO NOT CLEAN THE DEVICE USING CHEMICALS OR OTHER SUBSTANCES THAT MAY CAUSE DAMAGE TO THE PRODUCT SUCH AS ACETONE, PHENOL OR DISINFECTANTS;
- ! DO NOT IMMERSE THE TACTILE DISPLAY IN WATER, OR THE HARDWARE WILL BE DAMAGED;
- ! ALWAYS REMOVE ALL ELECTRONICS BEFORE WASHING THE TEXTILE PARTS;
- ! ENSURE THAT THE TEXTILE PARTS ARE COMPLETELY DRIED BEFORE PLACING ELECTRONICS BACK;
- ! DO NOT WASH THE TEXTILE IF ELECTRONICS CANNOT BE REMOVED;
- ! CHOKING HAZARD! KEEP THE DEVICE AND ITS ACCESSORIES AWAY FROM CHILDREN;
- ! USERS MAY BE ALLERGIC TO THE MATERIALS USED IN THE PRODUCT OR ITS ACCESSORIES. IF AN ALLERGIC REACTION OCCURS: IMMEDIATELY STOP THE USE AND CONSULT A SPECIALIST.

2. GETTING STARTED: first time use

Before using the Tactile Display for the first time: Follow the steps in the section 'Installation' in this chapter.

2.1. Packaging contents

The Elitac Tactile Display consists of a control module (CM) with a tactor string. The tactor modules can be placed around the body using Velcro.



(A) Control module with tactor string

(B) Tactors with Velcro

(C) USB stick with User Manual, Elitac HIDCOM software and test examples

(D) Bluetooth dongle to connect the CM with a computer (Bluegiga BLED112 Bluetooth Smart Dongle).

Check if all components as listed above are present in the packaging. If a component is missing or damaged, contact Elitac for assistance. Save all packing materials in case storage, repacking and / or transportation is necessary.

2.2. Installation

1. Unpack all components and check whether the product is complete (see packing slip, or specific product manual for packaging contents.)
2. Check the software manual for the installation of software that can control the Elitac tactile display.

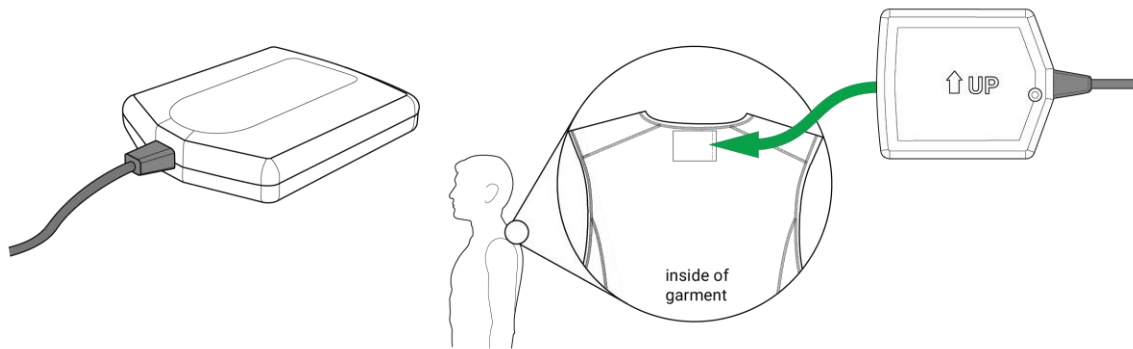
2.3. Optional product accessories (if applicable to your set)

The tactile display can be used in a versatile way. Configuration of the tactors around the body can be changed using different kinds of textiles: A set of straps, a shirt with a Velcro waistband or a fully Velcro enabled shirts are available at Elitac.



Different tactor configurations can be made by changing a tactor string completely. Variations can be made in the number of tactors, or cable length in-between tactors. Contact Elitac for the possibilities of changing a tactor string.

Optional: GNSS module

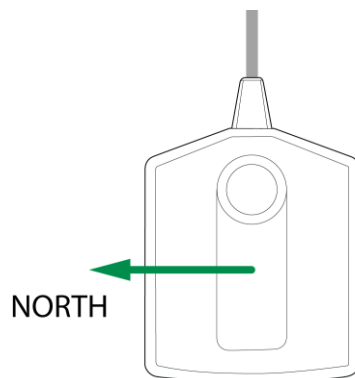


If you ordered a Tactile Display including a GNSS module, this will be included in the package. The GNSS module will be placed at the end of the tactor string.

Guidelines for the placement of the GNSS module in textiles (for optimal reception of signal):

- Place the GNSS module with the "UP" arrow facing to the sky;
- Place the GNSS module with the flat part and "UP" marking towards the body;
- Place the GNSS module as high as possible on the body for maximum reception of the signal.

Optional: Compass



If you ordered a Tactile Display including a compass module, this will be integrated into the control module. The compass module contains a 9DOF sensor fusion algorithm that outputs the tilt-compensated compass orientation of the control module.

- ! Do not mount the control module in the garment in such a fashion that the NORTH-axis points down- or upwards;
- ! Be aware that the compass value will change 180 degrees when the control module is rotated ± 90 degrees in elevation from the horizontal plane.

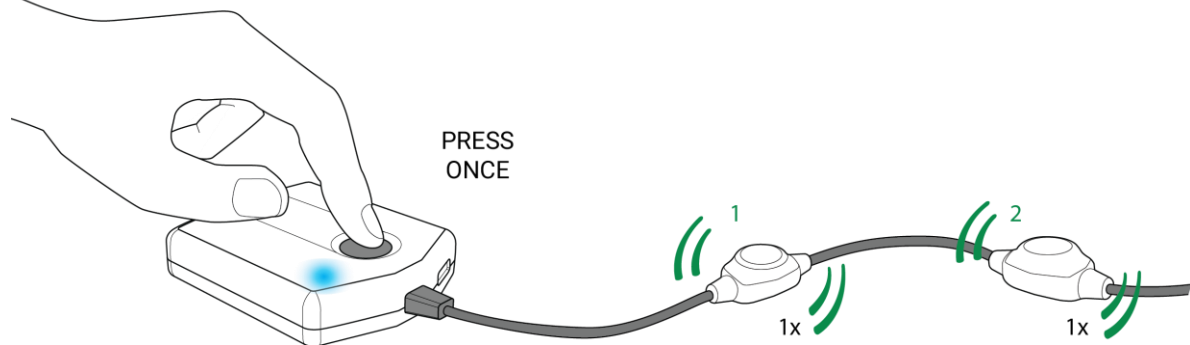
Specific wishes?

Contact Elitac if you would have any specific wishes regarding the setup of the tactile display.

3. Using the Tactile Display

This chapter gives a full explanation of all elements of the use of the tactile display.

3.1. Switch the tactile display ON

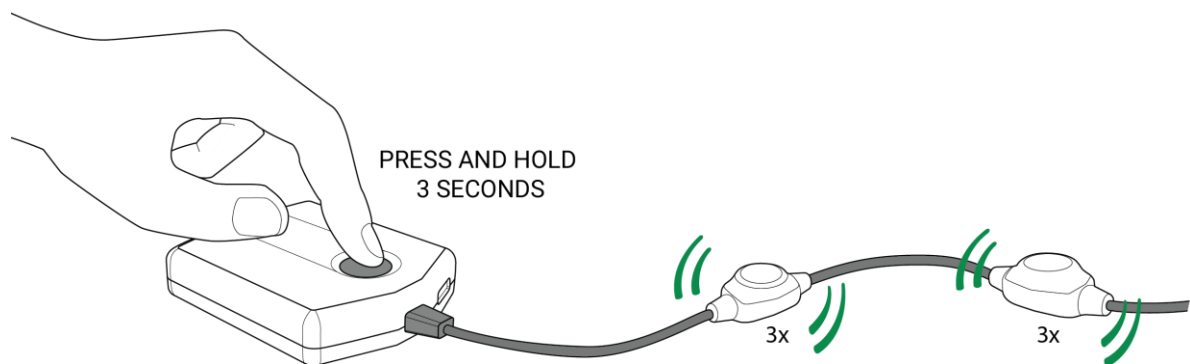


1. Press the ON/OFF button once to switch on. The LED light will show a continuous blue light. All factors will vibrate one by one in numeric increasing order. (see [3.5 What do the vibrations and lights mean?](#))

Notes:

- The tactile display will switch itself off automatically when no tactile patterns have been played for 60 minutes.
- The tactile display will switch itself on when it is connected to a powered USB port.

3.2. Switch the tactile display OFF



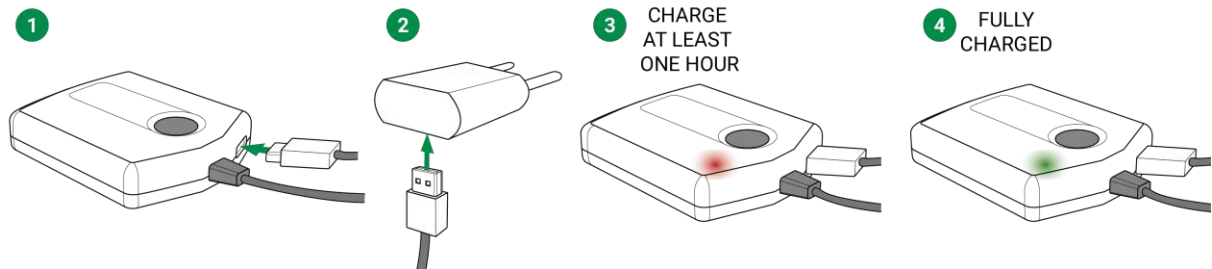
1. Press and hold the ON/OFF button 3 for seconds, factor 1 vibrates 3 times and the LED light goes off. The device is now switched off.

Notes:

- Always switch the tactile display off when you do not use it for a prolonged time to preserve batteries. The tactile display will switch itself off automatically when no tactile patterns have been played for 60 minutes.
- The tactile display will not switch off when you press the button and the display is connected to a powered USB port.
- The tactile display will switch itself off immediately when it is disconnected from a powered USB port and the button has not been pressed to switch it on earlier or it has been pressed to switch is off.

3.3. Charging the tactile display

- ! Do not attach an AC adapter that provides more than 5V DC, because this will damage the control module.
- ! Do not wear the tactile display when connected to an AC adapter, in order to avoid any possible connections with the mains.



1. Connect the small connector of the USB Cable to the USB port of the control module.
2. Connect the big connector of the USB Cable to a powered USB port or to a 5V AC adapter.
3. Charge for at least an hour. The LED shows a continuous red light while charging. When the battery is fully charged, the LED shows a green light.

Note:

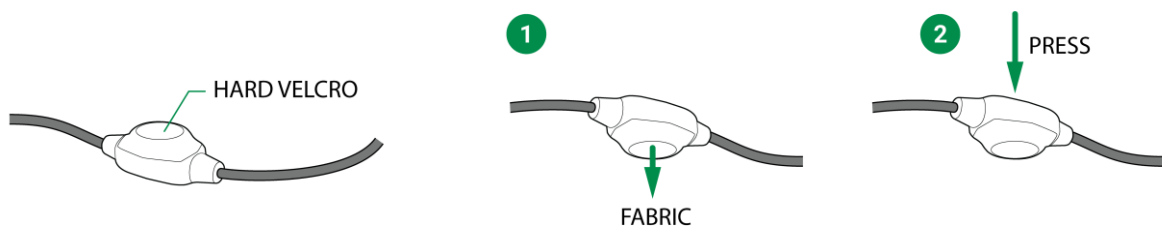
- When the device is already ON it can take several seconds until the LED changes color to green or red.

3.4. How to wear the display?

- ! Wear the tactors closely to the skin for optimal experience and vibration transmission.
- ! There should not be more than 1 layer of thin clothing (e.g. a t-shirt) between the skin and the tactor, in order to get a localised feeling.
- ! Always attach the tactor string to an elastic fabric so that the electronics are pressed to the skin.
- ! Do not over stretch the cables of the tactile display, as it may cause damage to the cable or tactors.
- ! Do not immerse the tactile display in water, or the hardware will be damaged.
- ! Do not put large forces on the cables between the tactors when stretching the textile, or the cables may be damaged.
- ! When you want to create a spatial configuration of tactors, make sure that the tactors are not positioned directly over large bones near the surface of the skin, because this will make the sensation less localised and possibly generate noise. For the same reasons do not cover the display directly with stiff materials.

3.4.1. Attaching tactors to textile

- ! Carefully place the tactors onto the fabric as the Velcro may damage the outside of the fabric.



1. Align the tactor with the fabric. Some textile parts may have markings.
2. Place the tactor onto the fabric and press well to adhere.

3.4.2. Configuring the tactile display for multiple users

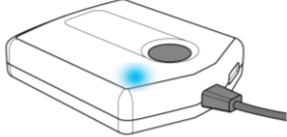


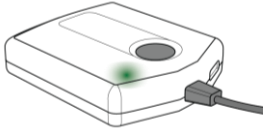
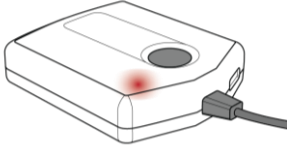
If you want to use the same display for several people, ensure that the tactors are in the correct positions for the thinnest person. Fit the display to this person and use it unchanged for the other persons. This means that for the other persons the textile need to be stretched more than for the thinnest person. This approach will minimize the need to change the spatial configuration of the tactors in order to keep the tactors at the same position relative to the body for a group of persons.

Markings

Markings or numbers are printed or embroidered onto the strap or garment to guide you to attach the tactors in the correct position and to make sure that they are at the correct location around the waist for every person wearing the display.

3.5. What do the vibrations and lights mean?

The Elitac tactile display will communicate with you in reaction to your actions and in certain situations. These communications are listed below:

	Light	Vibration
Switch Tactile Display ON	 Blue LED (continuous)	 All tactors vibrate once in increasing numeric order.
Switch Tactile Display OFF	Led light goes off	 The first tactor vibrates once before switching off
The Tactile display is connected through USB, and is fully charged.	 Green LED (continuous)	
The Tactile display is connected through USB and is charging.	 Red LED (continuous)	

3.6. Available tactor constellations

This section lists the predefined tactor constellations that are available. A tactor constellation is a spatial set of related tactors. If you want to define your own constellations, please contact Elitac.

Consult the software manual how to use the tactor constellation and for a more elaborate definition of tactor constellation.

- `displayID=1`; line display along the circumference axis of the torso at vertical coordinate 512 (tactors 1 to 8). Circumference coordinate increases clockwise;
- `displayID=2`; point display using tactor 9 at body surface coordinate (0,0) on the torso;
- `displayID=32 to 40`; point display using respectively tactor 1 to 9 at body surface coordinate (0,0) on the UNDEFINED body part.

4. Control the Tactile Display using a computer

Consult the Software Manual for information on:

- How to install Elitac HIDCOM (communication software) on different platforms
- How to connect the Tactile Display using HIDCOM
- How to control the Tactile Display from your own application
- How to create Tactile Patterns
- How to use the Body Surface Coordinate system
- How to use Tactile Constellations

5. Maintenance: Cleaning the Tactile Display

- ! Do not wash the electronics, this will damage them. Remove the Control Module from the pocket, and remove the factors.
- ! Do not iron, bleach or dry clean the textiles.

5.1. Cleaning the control module and tactor string

- ! Never wash the control module with water.
- ! Ensure that no water or dusts enters the control module through the connector or USB connector.

Cleaning instructions

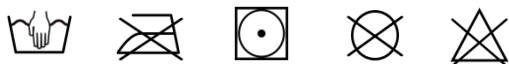
Use a damp cloth (without detergents) to gently wipe the device. Do not soak the ON/OFF-button and do not spray cleaning fluids directly onto the device.

5.2. Cleaning textile parts

- ! Always remove all electronics before washing the textile parts.
- ! Do not wash the textile if electronics cannot be removed
- ! Ensure that the textile parts are completely dried before placing electronics back.
- ! Cover or remove any hard Velcro parts before washing with a layer of soft Velcro in order to protect the fabric.
- ! Wash separately

Cleaning instructions

Hand wash the textile with mild detergent at a low temperature. Either dry tumble it at a low heat or hang it to dry.



6. Storage and transport

Consult the Tactile Display manual for instructions on how to safely store and transport the Tactile Display.

7. Troubleshooting

If any problems occur with the hardware, view the troubleshooting list in the tactile display manual.

If your problem cannot be solved using this list contact Elitac for support support@elitac.nl.

8. Technical support

If any problems occur during use, use the troubleshooting list to find a solution for the problem.

Technical support is available at cost price. SLA and/or custom work can be agreed separately, upon request.

For technical support contact Bram Bicknese, support@elitac.nl

9. Customer service and repairs

For customer service and repairs contact:

Bram Bicknese; support@elitac.nl

10. Disposal

Consult the Tactile Display manual for instructions on how to safely dispose the Tactile Display.

11. Technical specifications

Description	Value
Number of vibration levels	16 on a logarithmic scale
Fundamental frequency (f_0) @ maximum vibration strength	158.3±2.4 Hz
Root mean square acceleration (a_{RMS}) @ maximum vibration strength	55.5±9.5 m/s ²
Vibration motor spin-up time ($t_{spin-up}$) to maximum vibration level	114±26 ms
Vibration motor spin-down time ($t_{spin-down}$) from maximum vibration level	<75±8 ms; the current tactor has been designed to have a smaller spin-down time then the previous version.
Noise level @ 10 cm @ maximum vibration strength	47.7±2.3 dBA
Maximum number of tactors that can be controlled by a single control module	32 total
Maximum number of actions in a pattern	50
Valid offsets of an action in a pattern	[0,..,60000] ms; resolution 5 ms
Valid durations of an action in a pattern	[0,..,60000] ms; resolution 5 ms
Wired data connection	USB 2.0 (type C connector)
Wireless data connection	Bluetooth® 4.0 wireless technology
Control module dimensions ($l \times w \times h$)	57 x 48 x 14 mm
Tactor dimensions ($l \times w \times h$)	34.4 x 16 x 11.4 mm
Li-ion battery	3.7 V, 800 mAh
Operation time on full battery charge	4-8 hours (depending on usage)
Battery charge time	With 5V adapter supplying ≥500 mA or a normal USB 2.0 or higher port: ≤1.5 hours From low power USB port (100 mA): ≤7 hours
Supported operating systems	Windows 7/10 (32-bit and 64-bit), Mac OS X, Linux, Android.
Composition of textile strap set (if supplied)	85% Polyamide / 15% Elastomer
Composition of OPSskin (if supplied)	COOLMAX Mesh 83% Polyester / 17% Elastan (Lycra) Waistband: 85% Polyamide / 15% Elastomer
Composition of fully Velcro enabled shirt (if supplied)	85% Polyamide / 15% Elastomer
Bluetooth Dongle	Bluegiga BLED112 Bluetooth Smart Dongle

Note:

- The vibration specifications have been measured under conditions that are expected during normal use. This means that the Tactile Display was pressed against the skin that was covered with a t-shirt by elastic textile as provided by Elitac. The Tactile Display itself was not covered by any additional clothing. For more details about the vibration specifications please consult the report TNO 2013 R10374_Tactile specification of the Elitac Tactile Display.pdf.



12. Register

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13. Glossary

Consult the Tactile Display manual for the glossary.